

March 6, 2017

BSE Limited,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001

National Stock Exchange of India Limited,
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (E),
Mumbai - 400 051

Dear Sirs,

Sub: Press Release

Intimation under SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

This is to inform you that the Company is proposing to issue Press Release titled “**GMR led Delhi Airport achieves World no. 2 position in the highest category of Airport Service Quality Awards 2016**”, a copy of which is enclosed.

This is for your information and record.

Thanking you,

Yours faithfully,

For GMR Infrastructure Limited



A.S. Cherukupalli
Company Secretary & Compliance Officer



Encl: Press Release [Three Pages]

MEDIA RELEASE

GMR led Delhi Airport achieves World no. 2 position in the highest category of Airport Service Quality Awards 2016

- *Steep traffic growth takes IGIA into over 40 million passengers per annum category of airports*
- *Airport Service Quality (ASQ) score improves from 4.96 in 2015 to 4.99 in 2016*
- *IGIA was World's No.1 airport for 2 consecutive years (2014 and 2015) in 25-40 MPPA category*

New Delhi, March 6, 2017: Delhi International Airport (P) Ltd, a GMR led consortium, today announced that Indira Gandhi International Airport (IGIA) has become world's number 2 airport in the highest category - over 40 million passengers per annum (MPPA) – as per Airports Council International (ACI) – ASQ 2016 rankings.

DIAL's ASQ score also increased substantially from 4.96 in 2015 to 4.99 in 2016 that helped IGIA scale over several other airports and attain the second position globally, only after Incheon, South Korea.

This achievement marks a significant improvement from the previous year's rating, where the airport was No.1 in a smaller category of 25-40 million passengers per annum and no.6 globally. Delhi Airport has now joined the elite club of international airports handling over 40 MPPA.

The airport has recorded substantial improvement after the GMR led consortium took over the operations in 2006. From the very low position of 101 ranking, DIAL made rapid progress over the years in enhancing the IGI Airport's service quality and customer's experience. In 2011, the airport had achieved the position of world's number 2, which it retained for three consecutive years till 2013. In 2014 it stepped up its position to world's no. 1 rank in the 25-40 MPPA category and retained the rank in 2015 with score of 4.96 in ASQ survey on scale of 1 to 5.

Commenting on the announcement, Mr. I Prabhakara Rao, CEO- DIAL, said "ASQ ratings are a great opportunity for us to continuously refine our service quality levels. We are excited to be adjudged by ACI as globally no.2 in the highest category of 40 million and above passengers. Our focus has always been on enhancing customer's experience. As we witness robust growth, we look forward to strong collaboration and support of airport stakeholders as well as our passengers. We are now geared to undertake the expansion works at Delhi Airport. IGIA Master Plan-2016 will further enhance the experience of our passengers and create new benchmark for the aviation community worldwide".

He further added, "Being the country's capital airport, the expectations and aspirations of passengers are quite high. We appreciate this fact and we diligently work towards creating a unique experience each time a passenger comes to IGIA. So far we have trained a considerable number of almost 50,000 airport staff in about 3000 training sessions in various disciplines. Nothing compares to an efficient and a courteous service at the airport and hence

most of our trainings are related to soft skills. We believe that besides achieving a passenger delight, we have also been instrumental in fueling the growth of inbound tourism. As custodians of the national asset, we stay committed towards Nation Building.”

Angela Gittens, Director General, ACI World, said: “We congratulate Delhi Airport for dedicating itself to deliver a stellar customer experience. Promoting a culture of continuous service improvement has become a matter of gaining competitive advantage and optimizing non-aeronautical revenue performance. ACI proudly recognizes these accomplishments and we look forward to seeking more effective, efficient and profitable ways of serving the flying public together.”

ASQ is the only worldwide programme to survey passengers at the airport on their day of travel. Every year the programme delivers some 6,00,000 individual surveys in 41 languages in 84 countries. It measures passengers’ views of 34 key performance indicators including airport access, check-in, security screening, restrooms, stores and restaurants. Each airport uses the exact same survey, creating an industry database that allows airports to compare themselves to other airports around the world. The ASQ programme also has a feature that facilitates sharing of best practices among airport operators.

The ASQ awards are presented to those airports whose customers have rated them the highest over the course of the year. The categories have been designated to recognize the achievements of airports of different sizes and in different groups. The ASQ Awards ceremony will be held at the 27th ACI Africa/World Annual General Assembly conference & exhibition in Port Luis, Mauritius, 16th -18th October 2017.

Note for Editors:

- Ranked No. 1 in 25-40 MPPA category worldwide in 2014 & 2015.
- Improves from No.2 rank in 2011, 2012 & 2013.
- Delhi Airport has 128 destinations. 68 International and 60 domestic.
- Delhi Airport is served by 11 domestic and 51 foreign carriers.
- Handled 82 ATMs per hour, highest ever in India.
- First airport to host and sustain commercial A-380 and A 350 flights
- Hub for Air India, IndiGo, Vistara, SpiceJet.
- DA-CDM implemented leading to substantial cost savings and improvement in OTP for all airlines.
- Average of 1124 flight movements a day

About DIAL

The GMR Group led, **Delhi International Airport (P) Ltd (DIAL)** is a consortium comprising of GMR Group, Airports Authority of India and Fraport. The consortium has a mandate to finance, design, build, operate and maintain the Delhi Airport for 30 years with an option to extend it by another 30 years. It has truly proven to be a shining example of Public Private Partnership (PPP) and Make in India. Delhi Airport has been adjudged as World No. 1 Airport by Airports Council International’s (ACI) for two successive years - 2014 & 2015 in the category of 25-40 million passengers per annum (mppa). DIAL completed the modernization of Delhi’s IGI Airport including the commissioning of Terminal 3 (T3) - India’s largest building post-independence in a record time of 37 months.

The passenger Terminals managed by DIAL are recognised for their state-of-the-art infrastructure, design and operational efficiency. T3 serves as a hub for many carriers and has truly redefined the way Indian passengers fly. Delhi Airport is a leading Indian airport both in Passenger and Cargo capabilities with an annual traffic of 48.4 mppa and Cargo tonnage of over 0.76 million tons. DIAL lays strong emphasis on green sustainable technologies and has won numerous awards and recognitions for the environmental sustainability initiatives. For further information about DIAL, visit <http://www.newdelhiairport.in/>

About GMR Infrastructure Limited

GMR Group is a leading global infrastructure conglomerate with interests in Airport, Energy, Transportation and Urban Infrastructure. The group has fifteen power generation projects of which ten are operational and five are under development and construction stages. Besides, it has seven operating road assets and a double rail track line between Mughalsarai-New Bhaupur (Kanpur) of Eastern Dedicated Freight Corridor is under development.

GMR Group developed and operates India's busiest Indira Gandhi International Airport in New Delhi and Rajiv Gandhi International Airport at Hyderabad. It has recently won the concession to develop and operate Goa's Greenfield Airport at Mopa. GMR Infrastructure in partnership with Megawide Construction Corporation is developing Mactan Cebu International Airport (MCIA) in Philippines. The Group is also developing two Special Investment Regions at Krishnagiri and Kakinada and India's largest Smart Airport City near Hyderabad International Airport.

GMR Group, through its Corporate Social Responsibility arm, GMR Varalakshmi Foundation, carries out community-based development initiatives at 29 locations in India and Nepal in the areas of education; health, hygiene and sanitation; empowerment and livelihoods; and community development.

For further information about GMR Group, visit <http://www.gmrgroup.in/index.html>

For Further Information, please contact:

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